

## Patient Information and Professional Services Agreement

Original Intake \_\_\_\_\_ Provider Name \_\_\_\_\_ Today's Date: \_\_\_\_\_

Patient Last Name: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_

Birth Date: \_\_\_\_\_ Social Security #: \_\_\_\_\_ Gender:  M  F

Primary Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Secondary Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Address: \_\_\_\_\_ Apt. #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Responsible Party if patient not 18: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Address: \_\_\_\_\_  Same as above

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**Emergency Contact:** \_\_\_\_\_ Ph: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Address: \_\_\_\_\_ Email: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**Declined to give Emergency Contact Information**

**Insurance:** Does your insurance require a "referral" or "pre-auth" PRIOR to first visit?  Yes  No

Insurance Company: \_\_\_\_\_ Copay Amount: \_\_\_\_\_

Insurance Phone #: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Group #: \_\_\_\_\_ ID #: \_\_\_\_\_

Policy Holder Name: \_\_\_\_\_ Social Security #: \_\_\_\_\_

Relation to Patient: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Gender:  M  F

Address (if different from patient): \_\_\_\_\_

Effective Date: \_\_\_\_\_ Policy Holder Employed by: \_\_\_\_\_

**Secondary Insurance:** Do you have a second insurance that covers health care?  Yes  No

Are your services to be paid by Worker's Comp or Auto Accident Insurance?  Yes  No

Are you using an EAP Employee Assistance Program to pay for services?  Yes  No

If YES to any of the above, request and complete additional insurance information form.

### **Medicare Information:**

If insured with Medicare, how do you qualify?  Retirement  Long-term Disability  ESRD

Do you currently have a spouse that is employed?  Yes  No

If you marked Yes above, are there more than 20 employees at their place of work?  Yes  No

## Patient Information and Professional Services Agreement

**Acknowledgement.** I understand that the clinician providing services to me is independent from CPS and that CPS provides billing and scheduling services for the professional.

**Insurance Benefits.** I understand that it is my responsibility to check with my insurance company regarding my benefits before receiving services and that I should advise CPS of any required authorization procedures.

**Fees, Payment, and Insurance Billing.** I agree to pay my copay, contracted rate, or the full fee if I am a self-pay client or if my insurance fails to pay. Appointments canceled less than **2 BUSINESS DAYS** in advance will result in a charge of **\$60** which cannot be billed to insurance (Example: Monday appointments need to be cancelled on the previous Thursday). Additional fees may be billed for services such as written reports, completion of paperwork, etc. **Collections Fee.** A collections fee of 35% of my unpaid balance will be added to the unpaid amount over due. Services may be denied, if payments are not received on the day of service.

**Authorizations and Release of Information.** Professional staff at CPS may exchange information relevant to my care and may share information with my Primary Care Physician, and your health care insurers. I understand that my health care provider is required by law to report any threat to human life or any suspicion of child abuse. I also understand that it may be necessary to furnish information to a court of law if a subpoena is issued (in cases of child custody, accidents, divorce, or otherwise).

**Consent for Treatment.** While most people benefit by participating in mental health services, in some cases symptoms or problems may worsen. In signing for services for a minor, I certify that I am the legal guardian and I have the legal right to approve of the evaluation, treatment, and release of information. As the legal guardian, I understand that I (or another guardian) must be present for services to be rendered with an under aged child.

**Emergencies.** Please call 911 or go to a local emergency room. CPS provides its services by appointment only. If you need to reach your clinician after hours, please call (801) 483-1600, option 9 and wait for a representative. Prescription medication interaction and side effects information is available through your pharmacy.

**Program Rules and Grievances.** I understand that weapons or pets unless certified as support animals and vested are not allowed in the CPS facility. **Grievance Policy.** To file a grievance contact the CPS staff representative and/or the CEO. Then the matter will be reviewed and you will be notified of CPS' resolution.

**Treatment and Services.** I understand that CPS offers a variety of outpatient mental health services, including but not limited to psychotherapy, psychiatric medication management, and psychological testing. I understand that I can expect outpatient mental health services as outlined in our list of services; confidentiality and secure records keeping; professionalism and competency from providers and office staff; scheduling support; referrals to outside sources if necessary and in keeping with my treatment plan; and prescription refill support if CPS is given 5 days advance notice.

I have been given information regarding behavioral health diagnosis and treatment and best practices as described by the American Psychiatric Association section on Patients and Families; information regarding local support groups, information about CPS privacy policies and client rights, and this Patient Services Agreement.

I understand that the services provided are ongoing and scheduled on an as needed basis. CPS does not document a formal discharge unless requested or required by an agency. Services may end voluntarily and resume at any time.

**By virtue of my signature below, I understand the risks and responsibilities noted above and agree to the conditions implied or stated above.**

Signature of Responsible Party: \_\_\_\_\_ Date: \_\_\_\_\_

Please Print Name of Responsible Party: \_\_\_\_\_

Please Print Name of Patient: \_\_\_\_\_ DOB: \_\_\_\_\_

## Patient Health Information

Patient: \_\_\_\_\_ DOB: \_\_\_\_\_ Provider: \_\_\_\_\_ Date of Service: \_\_\_\_\_

Person completing this form: \_\_\_\_\_

Main reasons and problems for which you are now seeking services? \_\_\_\_\_  
\_\_\_\_\_

Please list diagnoses that you were previously given and the treatment that you received: \_\_\_\_\_  
\_\_\_\_\_

Primary Care Physician (PCP) name: \_\_\_\_\_

PCP Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_ Email: \_\_\_\_\_

Who referred you to us? \_\_\_\_\_

**\*If you would like to release information to anyone please ask for a Release of Information Form\***

**\*Do we have your permission to communicate with your primary care physician? \_\_yes \_\_no\***

Name of your Pharmacy: \_\_\_\_\_ Phone: \_\_\_\_\_

1. Please indicate below the medical conditions that you have had:

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> None                     | <input type="checkbox"/> Acid Reflux or other stomach problems | <input type="checkbox"/> Migraines             |
| <input type="checkbox"/> Arthritis                | <input type="checkbox"/> Head Trauma                           | <input type="checkbox"/> Kidney Disease        |
| <input type="checkbox"/> Bronchial Asthma         | <input type="checkbox"/> Hepatic Disease                       | <input type="checkbox"/> Seizures              |
| <input type="checkbox"/> Cerebrovascular Accident | <input type="checkbox"/> HIV/AIDS                              | <input type="checkbox"/> Chronic Pain/Injuries |
| <input type="checkbox"/> Coronary Artery Disease  | <input type="checkbox"/> Hypertension                          | <input type="checkbox"/> Crones Disease        |
| <input type="checkbox"/> Diabetes                 | <input type="checkbox"/> Heart Condition or Heart Attack       | <input type="checkbox"/> Multiple Sclerosis    |

Other: \_\_\_\_\_

Note: \_\_\_\_\_

2. Past Surgeries Relevant to the Current Services that you are seeking?

None

Details of relevant surgeries: \_\_\_\_\_  
\_\_\_\_\_

3. Mark below, the behavioral health conditions that your close biological family members have been diagnosed or have been suspected of having?

- |                                      |   |   |
|--------------------------------------|---|---|
| <input type="checkbox"/> ADHD        | <input type="checkbox"/> Bipolar          | <input type="checkbox"/> Positive in biological relatives |
| <input type="checkbox"/> Addictions  | <input type="checkbox"/> Depression       | <input type="checkbox"/> Schizophrenia                    |
| <input type="checkbox"/> Alzheimer's | <input type="checkbox"/> Eating Disorders |   |
| <input type="checkbox"/> Anxiety     | <input type="checkbox"/> OCD              |   |

Other: \_\_\_\_\_



16. Please list your Weaknesses/Challenges which may hinder your progress:

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Loss (deaths; break-ups; other) | <input type="checkbox"/> Traumatic event      | <input type="checkbox"/> Medication change or non-compliance |
| <input type="checkbox"/> Legal issues                    | <input type="checkbox"/> Educational concerns | <input type="checkbox"/> Occupational concerns               |
| <input type="checkbox"/> Marital or family conflict      | <input type="checkbox"/> Substance abuse      | <input type="checkbox"/> Health problems                     |
| <input type="checkbox"/> Financial difficulties          |   |  |

**Survey of Mental Illness Symptoms Related to Diagnostic Categories.**

Please Mark your current symptoms with a checkmark.

17. Depression Symptoms:

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> None                          | <input type="checkbox"/> Loss of Interest in Usual Activities | <input type="checkbox"/> Feelings of Worthlessness or Guilt   |
| <input type="checkbox"/> Depressed Mood                | <input type="checkbox"/> Significant Weight Loss or Gain      | <input type="checkbox"/> Thoughts of Death or Suicidal Ideation ( <i>Complete Risk Assessment</i> ) |
| <input type="checkbox"/> Appetite Disturbance          | <input type="checkbox"/> Restlessness/ Psychomotor            | <input type="checkbox"/> Irritability   |
| <input type="checkbox"/> Insomnia (can't sleep)        | <input type="checkbox"/> Agitation                            |   |
| <input type="checkbox"/> Hypersomnia (sleeps too much) | <input type="checkbox"/> Sluggishness                         |   |
| <input type="checkbox"/> Fatigue                       |   |   |
| <input type="checkbox"/> Decreased Concentration       |   |   |
| <input type="checkbox"/> Note: _____                   |   |   |

18. Suicide Risk Assessment:

- None
- I have attempted suicide in the past
- I do not have suicidal thoughts
- I have suicidal thoughts, but would not act on them and have no plan.
- I have suicidal thoughts and think about ways I would kill myself, I often have intent
- I agree to contact a Crisis Line, relatives or 911, if my suicidal intent activates.
- Note: \_\_\_\_\_

19. Mania Symptoms:

- |   |  |
|---|--|
| <input type="checkbox"/> None                                   | <input type="checkbox"/> Can't stop thinking about grand plans           |
| <input type="checkbox"/> Elevated, expansive, or irritable mood | <input type="checkbox"/> Racing thoughts                                 |
| <input type="checkbox"/> Talkative or pressure to keep talking  | <input type="checkbox"/> Excessive involvement-pleasurable activities    |
| <input type="checkbox"/> Distractibility                        | <input type="checkbox"/> Become unaware of my behavior and circumstances |
| <input type="checkbox"/> Can't stop an activity or my agitation |  |

20. OCD/Anxiety Symptoms:

- |  |  |
|--|--|
| <input type="checkbox"/> None  | <input type="checkbox"/> Fear of dying or losing control, depersonalization        |
| <input type="checkbox"/> Think about the same things again and again/ruminations | <input type="checkbox"/> Anxiety about being in a place where exiting is difficult |
| <input type="checkbox"/> Repetitive behaviors                                    | <input type="checkbox"/> Avoidance of such places                                  |
| <input type="checkbox"/> Rapid heartbeat, sweats, shakes, or chest pains         | <input type="checkbox"/> Fear of animals, nature, blood, injections                |
| <input type="checkbox"/> Shortness of breath, nausea, dizziness, derealization   |  |

21. Trauma/PTSD Symptoms:

- |  |  |
|--|--|
| <input type="checkbox"/> None  | <input type="checkbox"/> Trouble with sleep, irritable, hypervigilance                             |
| <input type="checkbox"/> Avoids events that remind of trauma, unable to recall event, detachment | <input type="checkbox"/> Experienced traumatic event(s)  |
| <input type="checkbox"/> Deja-vu   | <input type="checkbox"/> Repeat exposure to traumatic events, learned about trauma with loved ones |
| <input type="checkbox"/> Distressing recollections or dreams                                     | <input type="checkbox"/> Re-exposure trauma or intrusion symptoms: dreams, nightmares, flashbacks  |
| <input type="checkbox"/> Distress/fear related to an event                                       | <input type="checkbox"/> Avoidance: Efforts to avoid thoughts, feelings or events                  |
| <input type="checkbox"/> Repeated thoughts about traumatic event                                 |  |

- Hyperarousal: Aggressive behavior, irritability, reckless behavior
- Negative distortions in cognitions, thoughts, moods, or feelings

- Dissociative symptoms: Amnesia/memory gaps, derealization, depersonalization

22. Schizo-Affective Symptoms:

- None
- See things that others don't
- Hear things that others don't
- Delusions
- Grandiose Ideas that others think impossible

- Persecutory: Feel like people or agencies are out to do me wrong
- Disorganized speech
- Isolated, no friends.
- Loss of ability to speak/ mutism
- With postpartum onset

Note: \_\_\_\_\_

23. Cognition Symptoms:

- None
- Impaired Thinking and Planning
- Disturbance of sight or balance or perception
- Disturbance fluctuates or develops over short period of time

- Memory Impairment
- Aphasia: Can't comprehend or find words or phrases to speak
- Can't coordinate my physical body movements
- Disturbance in ability to plan and organize

Note: \_\_\_\_\_

24. Substance Abuse Symptoms and/or Concerns:

- None
- Substance abuse or alcohol abuse/addictions are a concern

Note: \_\_\_\_\_

25. ADHD Symptoms:

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> None              | <input type="checkbox"/> Hyperactivity      | <input type="checkbox"/> Follow through problems |
| <input type="checkbox"/> Planning problems | <input type="checkbox"/> Poor concentration | <input type="checkbox"/> Distractibility         |

Eating Disorder Symptoms: \_\_\_\_\_

Conduct/Behavior Symptoms: \_\_\_\_\_

26. Please write about what you believe to be important regarding your symptoms: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Signature of Responsible Party: \_\_\_\_\_ Date: \_\_\_\_\_