

## Patient Information and Professional Services Agreement

Original Intake \_\_\_\_\_ Provider Name \_\_\_\_\_ Today's Date: \_\_\_\_\_

Patient Last Name: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_

Birth Date: \_\_\_\_\_ Social Security #: \_\_\_\_\_ Gender: ☐ M ☐ F

Primary Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Secondary Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Address: \_\_\_\_\_ Apt. #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Responsible Party if patient not 18: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Address: \_\_\_\_\_ ☐ Same as above

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**Emergency Contact:** \_\_\_\_\_ Ph: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Address: \_\_\_\_\_ Email: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

☐ **Declined to give Emergency Contact Information**

**Insurance:** Does your insurance require a "referral" or "pre-auth" PRIOR to first visit? ☐ Yes ☐ No

Insurance Company: \_\_\_\_\_ Copay Amount: \_\_\_\_\_

Insurance Phone #: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Group #: \_\_\_\_\_ ID #: \_\_\_\_\_

Policy Holder Name: \_\_\_\_\_ Social Security #: \_\_\_\_\_

Relation to Patient: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Gender: ☐ M ☐ F

Address (if different from patient): \_\_\_\_\_

Effective Date: \_\_\_\_\_ Policy Holder Employed by: \_\_\_\_\_

**Secondary Insurance:** Do you have a second insurance that covers health care? ☐ Yes ☐ No

Are your services to be paid by Worker's Comp or Auto Accident Insurance? ☐ Yes ☐ No

Are you using an EAP Employee Assistance Program to pay for services? ☐ Yes ☐ No

If YES to any of the above, request and complete additional insurance information form.

### **Medicare Information:**

If insured with Medicare, how do you qualify? ☐ Retirement ☐ Long-term Disability ☐ ESRD

Do you currently have a spouse that is employed? ☐ Yes ☐ No

If you marked Yes above, are there more than 20 employees at their place of work? ☐ Yes ☐ No

**Acknowledgement.** I understand that the clinician providing services to me is independent from CPS and that CPS provides billing and scheduling services for the professional.

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**Insurance Benefits.** I understand that it is my responsibility to check with my insurance company regarding my benefits before receiving services and that I should advise CPS of any required authorization procedures.

**Fees, Payment, and Insurance Billing.** I agree to pay my copay, contracted rate, or the full fee if I am a self-pay client or if my insurance fails to pay. Appointments canceled less than **2 BUSINESS DAYS** in advance will result in a charge of **\$60** which cannot be billed to insurance (Example: Monday appointments need to be cancelled on the previous Thursday). Additional fees may be billed for services such as written reports, completion of paperwork, etc. A Co-insurance payment is due on the day of service and a \$10 billing fee will be charged when this is not paid accordingly. **Collections Fee.** A collections fee of 35% of my unpaid balance will be added to the unpaid amount over due. Services may be denied, if payments are not received on the day of service.

**Authorizations and Release of Information.** Professional staff at CPS may exchange information relevant to my care. CPS professional staff may share information with your Primary Care Physician, and your health care insurers. I understand that my health care provider is required by law to report any threat to human life or any suspicion of child abuse. I also understand that it may be necessary to furnish information to a court of law if a subpoena is issued (in cases of child custody, accidents, divorce, or otherwise).

**Consent for Treatment.** While most people benefit by participating in mental health services, in some cases symptoms or problems may worsen. In signing for services for a minor, I certify that I am the legal guardian and I have the legal right to approve of the evaluation, treatment, and release of information. As the legal guardian, I understand that I (or another guardian) must be present for services to be rendered with an under aged child.

**Emergencies.** Please call 911 or go to a local emergency room. CPS provides its services by appointment only. If you need to reach your clinician after hours, please call (801) 483-1600, option 9 and wait for a representative. Prescription medication interaction and side effects information is available through your pharmacy.

**Program Rules and Grievances.** I understand that weapons or pets unless certified as support animals and vested are not allowed in the CPS facility. **Grievance Policy.** To file a grievance contact the CPS staff representative and/or the CEO. Then the matter will be reviewed and you will be notified of CPS' resolution.

**Treatment and Services.** I understand that CPS offers a variety of outpatient mental health services, including but not limited to psychotherapy, psychiatric medication management, and psychological testing. I understand that I can expect outpatient mental health services as outlined in our list of services; confidentiality and secure records keeping; professionalism and competency from providers and office staff; scheduling support; referrals to outside sources if necessary and in keeping with my treatment plan; and prescription refill support if CPS is given 5 days advance notice.

**Telehealth Consent.** I agree to participate in telehealth appointments when necessary. Tele health can include text, emails, phone calls and secure video calls. I understand that telehealth may (although unlikely) compromise privacy.

I have been given information regarding behavioral health diagnosis and treatment and best practices as described by the American Psychiatric Association section on Patients and Families; information regarding local support groups, information about CPS privacy policies and client rights, and this Patient Services Agreement.

I understand that the services provided are ongoing and scheduled on an as needed basis. CPS does not document a formal discharge unless requested or required by an agency. Services may end voluntarily and resume at any time.

**By virtue of my signature below, I understand the risks and responsibilities noted above and agree to the conditions implied or stated above.**

Signature of Responsible Party: \_\_\_\_\_ Date: \_\_\_\_\_

Please Print Name of Responsible Party: \_\_\_\_\_

Please Print Name of Patient: \_\_\_\_\_ DOB: \_\_\_\_\_

### **Child Patient Health Information**

Patient: \_\_\_\_\_ DOB: \_\_\_\_\_ Date of Service: \_\_\_\_\_  
 Grade in School: \_\_\_\_\_ Special Education? \_\_\_\_\_  
 Provider you are seeing today? \_\_\_\_\_

Person completing this form: \_\_\_\_\_

Main reasons and problems for which you are now seeking services for your child? \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Please list diagnoses that your child was previously given and the treatment that your child received:

\_\_\_\_\_  
 \_\_\_\_\_

Primary Care Physician (PCP) name: \_\_\_\_\_  
 PCP Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_ Email: \_\_\_\_\_

Who referred your child to us? \_\_\_\_\_

**\*Do we have your permission to communicate with your child's primary care physician?**

Yes\_\_\_\_ No\_\_\_\_

Name of your Pharmacy: \_\_\_\_\_ Phone: \_\_\_\_\_

1. Please indicate below the medical conditions that your child has had:

- |  |  |
|--|--|
| <input type="checkbox"/> None                                  | <input type="checkbox"/> Kidney Disease                  |
| <input type="checkbox"/> Arthritis                             | <input type="checkbox"/> Seizures                        |
| <input type="checkbox"/> Bronchial Asthma                      | <input type="checkbox"/> Chronic Pain/Injuries           |
| <input type="checkbox"/> Cerebrovascular Accident              | <input type="checkbox"/> Crohn's Disease                 |
| <input type="checkbox"/> Coronary Artery Disease               | <input type="checkbox"/> Multiple Sclerosis              |
| <input type="checkbox"/> Diabetes                              | <input type="checkbox"/> Heart Condition or Heart Attack |
| <input type="checkbox"/> Acid Reflux or other stomach problems | <input type="checkbox"/> Migraines                       |
| <input type="checkbox"/> Head Trauma                           | <input type="checkbox"/> Other: _____                    |
| <input type="checkbox"/> Hepatic Disease                       | _____  |
| <input type="checkbox"/> HIV/AIDS                              | <input type="checkbox"/> Note: _____                     |
| <input type="checkbox"/> Hypertension                          | _____  |

2. Past Surgeries Relevant to the Current Services that you are seeking for your child?

☐ None

☐ Details of relevant surgeries: \_\_\_\_\_  
\_\_\_\_\_

3. Mark below, the behavioral health conditions that your child's close biological family members have been diagnosed or have been suspected of having?

☐ ADHD

☐ OCD

☐ Addictions

☐ Positive in biological relatives

☐ Alzheimer's

☐ Schizophrenia

☐ Anxiety

☐ Other: \_\_\_\_\_

☐ Bipolar

\_\_\_\_\_

☐ Depression

\_\_\_\_\_

☐ Eating Disorders

4. What medications and dosages does your child currently take for behavioral health reasons (i.e. anxiety; depression; bipolar disorder): \_\_\_\_\_  
\_\_\_\_\_

5. What medications and dosages does your child take for physical health reasons? \_\_\_\_\_  
\_\_\_\_\_

6. Which medications have you or your family members taken for similar conditions for which you are seeking services for your child and have they been effective? \_\_\_\_\_  
\_\_\_\_\_

7. Is your child allergic to any medications, substances or foods? Which? \_\_\_\_\_  
\_\_\_\_\_

8. Does your child use tobacco or alcohol or drugs that are not prescribed? What and how often? \_\_\_\_\_  
\_\_\_\_\_

9. What are your child's recent grades? \_\_\_\_\_

10. Has school attendance been a problem for your child? \_\_\_\_\_

11. Developmental Symptoms:

☐ None

☐ Developmental Disorder

☐ Tics

☐ Mental Retardation

☐ Participated in special programs at school

☐ Note: \_\_\_\_\_

☐ Learning Disorder

\_\_\_\_\_

\_\_\_\_\_

12. Developmental History: Did your child have problems in health or development during birth, infancy, childhood?

- ☐ Normal, Unremarkable
- ☐ Not Relevant
- ☐ Relevant

☐ Note: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

13. Please indicate your child's current Social Support:

- ☐ Family/Friends local
- ☐ Family out of area are/involved
- ☐ Minimal Family/Friends contact

☐ Note: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

14. Please note a little about your child's family, education, religion, etc. or life events which your child has experienced that you believe are important for your child's provider to know: \_\_\_\_\_  
 \_\_\_\_\_

15. Please list what you believe to be your child's Strengths/Abilities:

- |   |   |
|---|---|
| <input type="checkbox"/> Average or above intelligence    | <input type="checkbox"/> Active sense of humor  |
| <input type="checkbox"/> Supportive family and/or friends | <input type="checkbox"/> Ability for insight    |
| <input type="checkbox"/> Motivation for treatment/growth  | <input type="checkbox"/> Communication skills   |
| <input type="checkbox"/> Capable of independent living    | <input type="checkbox"/> Financial means        |
| <input type="checkbox"/> Work skills                      | <input type="checkbox"/> Special hobby/interest |
| <input type="checkbox"/> Religious affiliation            |   |

16. Please list your child's Weaknesses/Challenges which may hinder your child's progress:

- |   |  |
|---|--|
| <input type="checkbox"/> Loss (deaths; other) | <input type="checkbox"/> Educational concerns                |
| <input type="checkbox"/> Legal issues         | <input type="checkbox"/> Substance abuse                     |
| <input type="checkbox"/> Family conflict      | <input type="checkbox"/> Medication change or non-compliance |
| <input type="checkbox"/> Traumatic event      | <input type="checkbox"/> Health problems                     |

### **Survey of Mental Illness Symptoms Related to Diagnostic Categories.**

Please mark your child's current symptoms with a checkmark.

17. Depression Symptoms:

- ☐ None
- ☐ Depressed Mood
- ☐ Appetite Disturbance
- ☐ Insomnia (can't sleep)
- ☐ Hypersomnia (sleeps too much)
- ☐ Fatigue
- ☐ Decreased Concentration
- ☐ Loss of Interest in Usual Activities
- ☐ Significant Weight Loss or Gain

- ☐ Restlessness/ Psychomotor
- ☐ Agitation
- ☐ Sluggishness
- ☐ Feelings of Worthlessness or Guilt
- ☐ Thoughts of Death or Suicidal Ideation  
(*Complete Risk Assessment*)
- ☐ Irritability
- ☐ Note: \_\_\_\_\_

\_\_\_\_\_  
 \_\_\_\_\_

18. Suicide Risk Assessment: To the best of my knowledge, my child

- ☐ None
- ☐ Has attempted suicide in the past
- ☐ Has does not had suicidal thoughts
- ☐ Has suicidal thoughts but would not act on them and has no plan.
- ☐ Has suicidal thoughts and thinks about ways to commit suicide and often has intent.
- ☐ I agree to contact a Crisis Line, relatives or 911, if my child's suicidal intent activates.
- ☐ Note: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

19. Mania Symptoms:

- ☐ None
- ☐ Elevated, expansive, or irritable mood
- ☐ Talkative or pressure to keep talking
- ☐ Distractibility
- ☐ Can't stop an activity or my agitation
- ☐ Can't stop thinking about grand plans
- ☐ Racing thoughts
- ☐ Excessive involvement-pleasurable activities
- ☐ Become unaware of my behavior and circumstances

20. Anxiety Symptoms:

- ☐ None
- ☐ Worry about the same things again and again/ruminations
- ☐ Repetitive behaviors
- ☐ Rapid heartbeat, sweats, shakes, or chest pains
- ☐ Shortness of breath, nausea, dizziness, derealization
- ☐ Fear of dying or losing control, depersonalization
- ☐ Anxiety about being in a place where exiting is difficult
- ☐ Avoidance of such places
- ☐ Fear of animals, nature, blood, injections

21. Obsessive Compulsive Disorder:

- ☐ None
- ☐ Recurrent and persistent thoughts; urges
- ☐ Major effort to suppress thoughts and urges
- ☐ Repetitive behaviors; handwashing, counting. etc.
- ☐ Above patterns engaged in to reduce distress

22. Conduct Disorder Symptoms:

- ☐ None
- ☐ Aggression to people or animals
- ☐ Deceitfulness; theft
- ☐ Destruction of Property in fine Setting
- ☐ Serious violation of rules (truant, running)

23. Trauma/PTSD Symptoms:

- ☐ None
- ☐ Avoids events that remind of trauma, unable to recall event, detachment
- ☐ Deja-vu
- ☐ Distressing recollections or dreams
- ☐ Distress/fear related to an event
- ☐ Repeated thoughts about traumatic event
- ☐ Trouble with sleep, irritable, hypervigilance
- ☐ Experienced traumatic event(s)
- ☐ Repeat exposure to traumatic events, learned about trauma with loved ones
- ☐ Hyperarousal: Aggressive behavior, irritability, reckless behavior
- ☐ Negative distortions in cognitions, thoughts, moods, or feelings
- ☐ Dissociative symptoms: Amnesia/memory gaps, derealization, depersonalization
- ☐ Re-exposure trauma or intrusion symptoms: dreams, nightmares, flashbacks
- ☐ Avoidance: Efforts to avoid thoughts, feelings or events

24. Schizo-Affective Symptoms:

- ☐ None
- ☐ See things that others don't
- ☐ Hear things that others don't
- ☐ Delusions
- ☐ Grandiose Ideas that others think impossible
- ☐ Persecutory: Feel like people or agencies are out to do me wrong
- ☐ Disorganized speech
- ☐ Isolated, no friends.
- ☐ Loss of ability to speak/ mutism
- ☐ With postpartum onset
- ☐ Note: \_\_\_\_\_

25. Cognition Symptoms:

- ☐ None
- ☐ Impaired Thinking and Planning
- ☐ Disturbance of sight or balance or perception
- ☐ Disturbance fluctuates or develops over short period of time
- ☐ Memory Impairment
- ☐ Aphasia: Can't comprehend or find words or phrases to speak
- ☐ Can't coordinate my physical body movements
- ☐ Disturbance in ability to plan and organize
- ☐ Note: \_\_\_\_\_

26. Substance Abuse Symptoms and/or Concerns:

- ☐ None
- ☐ Substance abuse or alcohol abuse/addictions are a concern
- ☐ Note: \_\_\_\_\_

27. ADHD Symptoms:

- ☐ None
- ☐ Planning problems
- ☐ Hyperactivity
- ☐ Poor concentration
- ☐ Follow through problems
- ☐ Distractibility
- ☐ Impulsivity

☐ Eating Disorder Symptoms: \_\_\_\_\_

\_\_\_\_\_

☐ Conduct/Behavior Symptoms: \_\_\_\_\_

\_\_\_\_\_

28. Please write about what you believe to be important regarding your child's symptoms and possible treatment: \_\_\_\_\_

\_\_\_\_\_

**If you would like us to communicate results or progress to another agency, professional, or person, please request a RELEASE OF INFORMATION from and complete it. Thanks.**

**Signature of Responsible Party:**

\_\_\_\_\_

Date: \_\_\_\_\_